

DuraServe™ Hot Food Counter

The DuraServe Hot Food Counter is a fully welded, heavy-duty serving module for high-volume K-12, Higher-Ed, Healthcare, and Institutional environments. Each unit integrates Hatco DHWBI dry-heated wells (1–6 wells) for reliable, even heat and NSF performance. Built with Type 304 stainless steel, 14-gauge tops, 18-gauge cabinets, and welded internal framing, DuraServe delivers durability, cleanability, and long-term performance.



Model	Wells	Length
HF-28	1 Well	28"
HF-40	2 Wells	40"
HF-54	3 Wells	54"
HF-66	4 Wells	66"
HF-82	5 Wells	82"
HF-96	6 Wells	96"

All units: 36" W x 34" H standard. Depth/height consistent across line. Well Pan Capacity: Each well accommodates (1) 12" x 20" full size pan or fractional pans.

STANDARD FEATURES

Construction Specifications

- Type 304 stainless steel throughout
- 14-gauge stainless steel top (standard)
- 18-gauge stainless steel cabinet body
- Fully welded cabinet construction
- ¾" plywood substrate under tops
- Fully welded 16-gauge shelving
- 5" heavy-duty locking casters (standard)
- Stainless front apron with integrated controls

Performance Component – Hatco DHWBI Series

- Dry-heated wells; no water required
- Independent thermostatic control per well
- Stainless/aluminized housing; convected heat
- NSF & UL for hot holding

OPTIONS:

Finish:

- ☐ ST (Stainless)
- ☐ LF (Laminate over Stainless)
- ☐ LP (Premium Laminate over ¾" plywood)

Custom Graphics:

- ☐ Logos
- ☐ Graphics

Counter Tops:

- ☐ SST (14-gauge Stainless)
- ☐ SST (18-gauge Stainless)
- ☐ SOL (½" Corian®)
- ☐ QTZ (3 cm Quartz)

Sneeze Guards:

- ☐ NFI (Fixed)
- ☐ ES90 (Adjustable)
- ☐ ORBIT900 (Pass-over)

Lighting:

- ☐ HL5 (LED)
- ☐ GR5AHL (Heated strip w/ LED; RMB ≤ 104°F)

ACCESSORIES:

Tray slides

- ☐ Fixed
- ☐ Fold-Down
- ☐ Tubular

S/S toe-kick

- ☐ Yes
- ☐ No

LED undercounter

- ☐ Yes
- ☐ No

Interlocking connectors

- ☐ Yes
- ☐ No

Compliance



Information and specifications are subject to change without notice. Please confirm at time of order.

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ELECTRICAL & UTILITIES

Well Qty	1	2	3	4	5	6
Model	DHWBI-1	DHWBI-2	DHWBI-3	DHWBI-4	DHWBI-5	DHWBI-6
Total Watts	960 W	1,920 W	2,880 W	3,840 W	4,800 W	5,760 W
Amps (120V)	8.0 A	16.0 A	24.0 A	208–240 V	208–240 V	208–240 V
Plug	NEMA 5-15P	NEMA 5-20P	NEMA 5-30P	NEMA L14-20P	Field hardwire (no cord/plug)	Field hardwire (no cord/plug)

Per-well nominal load (nameplate): ~960 W per well across the DHWBI series. Exact amperage depends on supply voltage and model.

Table A — 120V Single Phase (Nameplate from Hatco DHWBI Spec)

Notes: (1) Values reflect Hatco DHWBI nameplate ratings; per-well ~ 960 W. (2) Current at 208 V > 240 V; verify equipment nameplate. (3) For 5–6 wells @208–240 V, cord/plug not supplied; provide field hardwired connection on dedicated branch circuit per local code and AHJ.

ENGINEERING CLARIFICATIONS — ELECTRICAL CONNECTIONS

- Size feeders/breakers by total nameplate; consider voltage drop for long runs.
- Where multiple counters are interlocked or fed via load center/daisy-chain, compute aggregate load; no diversity unless approved by AHJ.
- Coordinate cord exit, junction box locations, and access panels to maintain serviceability.

COMPLIANCE

- NSF Certified (Hot Holding)
- UL Listed (Electrical Safety)
- Buy America Friendly

WHAT'S INCLUDED

- Fully welded base cabinet on casters
- (1–6) Hatco DHWBI wells installed & wired
- Controls mounted in apron
- Documentation & basic hardware

SERVICE & MAINTENANCE

Independent controls simplify troubleshooting; access panels for service; daily wipe-down, weekly control check; warranty per Nationwide + Hatco component terms.

LINKED TECHNICAL REFERENCES

- Hatco DHWBI Spec Sheet ([URL](#))
- Hatco ES90 Sneeze Guard Spec Sheet ([URL](#))
- Hatco ORBIT900 Sneeze Guard Spec Sheet ([URL](#))

Architect Specs

Basis of Design: DuraServe™ Modular Serving Counter by Nationwide Fabrication (or approved equal). Provide factory-assembled, mobile serving counter(s) with fully welded Type 304 stainless steel construction, 14ga stainless top, 18ga stainless cabinet body, ¾" structural plywood substrate, welded 16ga internal shelving, and 5" heavy duty locking casters. Counter to accept specified performance component(s) (hot wells / cold wells / heated shelf / cold shelf) and front-of-house accessories. Provide front apron with integrated controls, toe-kick (flipup where scheduled), and tray slide (fixed/fold-down/tubular as scheduled). Finish body in [ST – Stainless] / [LF – Laminate over SS] / [LP – Premium Laminate over ¾" plywood]; top in [SST – Stainless] / [SOL – ½" Corian®] / [QTZ – 3cm quartz]. Provide sneeze guard per schedule: [NFI – fixed] / [Hatco ES90 – adjustable selfserve] / [Hatco ORBIT900 – passover]. Provide lighting per schedule: [Hatco HL5 – LED] / [Hatco GR5AHL – heated strip w/ LED]. Electrical: provide singlepoint, load center, or daisy-chain configuration as indicated on drawings; coordinate all junction box and cord exit locations. Compliance: NSF and UL listings for all applicable components; fabrication suitable for BuyAmerica compliant projects. Installation: deliver, set in place, level, lock casters, make final connections, test, and commission. Provide O&M, cleaning SOP, and warranty.

ORDERING CODE STRUCTURE

- DS–HF–[Length]–[Wells]–[FIN]–[TOP]–[GUARD]–[LIGHT]–[TRAY]–[TOE]–[LOGO]–[ELEC]
- DS–HF–66–4W–LF–SOL–ES90–HL5–W–TSF–TKF–LOGO–DC–PB
- DS–HF–82–5W–LP–QTZ–ORB–GR5–H–D–TSTU–NONE–NOLOGO–STD

INSTALLATION CHECKLIST (SUMMARY)

BEFORE: verify power, confirm path-of-travel, inspect shipment

DURING: position & lock casters, connect electrical, verify well heating, install guards/lights

AFTER: remove films, clean stainless, review operation with staff

- Hatco HL5 / GR5AHL Lighting Spec Sheets ([URL](#)) and ([URL](#))
- DuraServe Master Options ([URL](#))
- DuraServe Load Center / Daisy-Chain Guide ([URL](#))

Provide DuraServe™ Hot Food Counter with Hatco DHWBI [1/2/3/4/5/6] dryheated well(s), each with independent thermostatic control and dryoperation (no water). Dimensional module: [28/40/54/66/82/96]" L × 36" W × 34" H (nominal). Electrical per DHWBI nameplate: perwell ~ 960 W; 120 V singlephase for 1–3 wells with NEMA [515P/520P/530P] as applicable; 120/208–240 V singlephase for 4 wells with NEMA L1420P; 5–6 wells @ 208–240 V: fieldhardwire dedicated branch circuit (no cord/plug). Provide guard [NFI/ES90/ ORBIT900] and lighting [HL5/GR5AHL] as scheduled. Construction, finishes, tops, toe-kick, tray slide, and branding per Universal Master Paragraph. Test all wells and controls after final connections.

Compliance



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